



# HPBX User Features

Feature	Description	Common Area Station	Standard User	Premium User
External/Internal Calling Line ID Delivery:	Enables the delivery of a caller's identity to a user via the Assistant toolbar and phone	✓	✓	✓
Group Directory:	Enables users to search for other users from the Wind Circle handset	✓	✓	✓
3-Way Calling:	Allows users to initiate a 3 way call from the handset	✓	✓	✓
Call Forward Always:	Enables a user to redirect all incoming calls to another phone number	✓	✓	✓
Call Forward Busy:	Enables a user to redirect calls to another destination when an incoming call encounters a busy condition	✓	✓	✓
Call Forward No Answer:	Enables a user to redirect calls to another destination when an incoming call is not answered within a specified number of rings	✓	✓	✓
Call Forward Not Reachable:	Allows for configuring a phone number (for example, a mobile phone) where a call should be redirected when the user is unreachable due to network or equipment failure	✓	✓	✓
Unified Messaging:	Users can control whether their voice mail messages are to be delivered to their e-mail account as .wav attachments and/or to the voice messaging system repository for retrieval from a phone		✓	✓
Voice Messaging:	Enables users to record messages for incoming calls that are not answered within a specified number of rings, receive busy treatment, or are transferred directly to voice mail		✓	✓
Directed Call Pickup w/ Barge In:	Enables the user to barge-in on the call if already answered, creating a three-way call			✓
Directed Call Pickup:	Enables a user to answer a call directed to another phone in their group			✓
Do Not Disturb:	Allows users to set their station as unavailable so that incoming calls are given a busy treatment			✓
Assistant Toolbar:	Integrated Microsoft Outlook, Internet Explorer and Firefox toolbar that enables users to make and accept telephone calls, view group directory and call history, and change personal call flow settings			✓
Line Manage:	Enables multiple devices (handsets) to have an appearance of an extension or DID, and share calls between multiple devices			✓
Line Monitor:	Enables a user to view the status (on hook, off hook) of another extension or DID			✓
N-Way Calling:	Allows users to add any number of other parties to a call from the Assistant Toolbar, up to a maximum of 15			✓
Remote Office:	Enables users to access and use their Wind Circled Office service from any end point, on-net or off-net (for example, home office, mobile phone)			✓
Selective Call Acceptance:	Enables a user to define criteria that causes certain incoming calls to be allowed			✓
Selective Call Rejection:	Enables a user to define criteria that cause certain incoming calls to be blocked			✓
Simultaneous Ring:	Enables users to have multiple phones ring (Up to 10) simultaneously when any calls are received on their Wind Circle phone number			✓
Speed Dial 100:	Enables users to dial two-digit codes to call up to 100 frequently-called numbers			✓
Speed Dial 8:	Enables users to dial single digit codes to call up to eight different numbers			✓
Anonymous Call Rejection:	Enables a user to reject calls from anonymous parties who have explicitly restricted their Caller ID			✓
Call Forward Selective:	Enables a user to define criteria that causes certain incoming calls to be redirected to another destination			✓
Call Park/Call Retrieve:	Enables a user to hold a call and to retrieve it from another station within the group			✓
Call Pickup:	Enables a user to answer any ringing line within their pick-up group			✓



Applications  
Infrastructure  
Security



## Wind Circle Network: HPBX

The Wind Circle Network delivers enterprise-class communications services faster, better and more cost effectively than any solution available in the marketplace today. By leveraging Wind Circle's unique carrier-independent network, or your existing Internet connections, businesses can enjoy the flexibility of hosted services with the quality and control of on-site equipment.

### PRIMARY FEATURES

- Enterprise-class Hosted IP phone system
- Unlimited local and long distance service\*
- Direct Inward Dial (DID) and Voicemail per user
- **"Plug and Play" IP handsets INCLUDED**

### PRODUCTIVITY-ENHANCING FEATURES

- Unified messaging (voice mail/ fax in email)
- Find me, Follow me mobility features
- Web/Microsoft Outlook call control (click-to-dial)
- On-phone corporate directory

### ADVANCED ADD-ONS:

- Automated Attendant
- Receptionist and Administrative Assistant Packages
- Call Center, Recording, Microsoft LYNC
- CRM Integration

### WHY CHOOSE THE WIND CIRCLE NETWORK?

- **Reduce your monthly communications expenses** with free in-network calling and unlimited usage\* while eliminating the capital required to purchase new equipment
- **Converge your network** - utilize the Wind Circle Network for **Internet and WAN Services**
- **Eliminate service issues and finger pointing** between your PBX vendor, carrier, ISP, Network Integrator, and Security vendor
- **Provide mobility features** that allow remote and home office employees access to the same tools as employees in the office
- **Control features** and users in a point and click environment through our OSSmosis portal
- **Increase reliability and security** – Our team of network and security professionals monitors and manages your services 24x7
- Enjoy **built-in disaster recovery/business continuity** features – The off-premise nature of a hosted PBX means that your business keeps running regardless of what happens at your physical location
- Your service will be provisioned by **experienced PBX professionals** rather than via a web page

\* Some restrictions may apply

\*\* Internet speed and quality may affect the number of users that can be supported per location

